

FIXED LINE & BROADBAND SOLUTIONS

SERVICES OFFERED:

- Fixed Lines – Analogue and ISDN
- Business Broadband
- Private Circuits
- Non Geographic Numbers
- Desktop Mobile Solutions

Fixed Lines – Analogue and ISDN

With **SCT Mobile** supplying all your fixed line needs, you will benefit from lower prices on calls and line rental, and have the convenience and simplicity of one supplier. For added peace of mind, we also have a range of fixed line maintenance and support Care Packages designed to suit any type of business. Depending on your needs, we can provide fixed line calls and line rental over ISDN or standard analogue lines. You can also keep your existing phone numbers and still benefit from all the features you currently enjoy – such as call divert. We have a range of support packages to suit all types of business. Simply choose from the following:

Standard Care

This provides support from 8am – 5pm, Monday – Friday excluding Bank and Public holidays. Standard Care is the default level of care with analogue and ISDN2 lines.

Prompt Care

This provides support from 8am – 5pm, Monday – Saturday excluding Bank and Public holidays. Prompt Care is the minimum level of care for Wholesale ISDN30.

Total Care

Total Care provides support 24-hours a day, seven days a week including Bank and Public Holidays. If you experience a fault on your line we will respond to this within 4 hours. If the fault is not corrected within this period we will advise you of progress being made.

Site Assurance

Site Assurance enables users of ISDN30 lines to specify in advance an alternate number to divert calls to should your line develop a fault. We will arrange for calls to be diverted within one hour of your reporting the fault to us. This ensures that you do not miss any business critical phone calls as a result of your line developing a fault.



Business Broadband

Business Broadband from **SCT Mobile** provides a high-speed, 'always on' connection for homes and businesses that's accessible to 99% of the UK population. With a maximum download speed of 8MB per second, it's over 100 times faster than a dialup connection. This makes it ideal for connecting your home workers to your company LAN, and for connecting your smaller or remote offices to the internet (for up to 50 employees with moderate internet use). You can make voice calls on the same line, at the same time.

Private Circuits

Private Circuits from **SCT Mobile** provide a dependable, secure and competitively priced way to connect all your UK offices together in one network. This makes them ideal for linking your regional offices to your head office LAN, for linking all your office phones and call centres, for video conferencing, data and disk mirroring, and linking to disaster recovery sites. Carrier Pre-Selection and Calls and Line Rental offer two different routes to benefit from highly competitive prices from **SCT Mobile**. With Carrier Pre-Selection, your calls are automatically re-routed from your fixed line onto a **SCT Mobile** approved network. With our Carrier Pre-Selection offering only, you will still receive a line rental bill from your current supplier, if it's not **SCT Mobile**. With Calls and Line Rental, we supply your line rental as well as your fixed line calls, so you'll enjoy low charges for both, with one simple monthly invoice. You'll also benefit from one point of contact for support and have access to additional features such as Call Divert and Caller Display.



Carrier Pre-Selection

With Carrier Pre-Selection from **SCT Mobile**, your fixed line rental arrangements stay the same, so only your calls are billed by **SCT Mobile**. Rather than BT, we route your calls via an alternative fixed line network partner. We only use suppliers who provide high quality calls and service. The local exchange is programmed to recognise that your calls are to be routed via an alternative supplier. Carrier Pre-Selection is easy to use. For you, the experience is seamless; there's no need to dial a prefix, such as a 1XXX code – you simply make calls as usual. There's no extra hardware and you don't have to change your existing phone number. Thanks to **SCT Mobile's** extensive telecommunications experience and exceptional buying power, our call prices are very competitive and we agree them with you in advance.

Calls and Line Rental

Calls and Line Rental from **SCT Mobile** transfers your existing BT line rental to **SCT Mobile** (we can also install a new line if you don't already have one). Once you're with **SCT Mobile**, you'll benefit from low prices on fixed line calls and rental, and the convenience of one monthly invoice from a single supplier. You can also keep your existing phone number. Your monthly line rental will be competitively priced whatever type of line you have, and we'll agree your call charges in advance. All of our fixed line price plans are free from minimum call charges or call set-up fees. You simply pay for the time you're on the phone. Calls and Line Rental not only offers you features such as Call Divert and Caller Display, but it can also be combined with other **SCT Mobile** fixed line offerings, such as Business Broadband. This further simplifies your billing, and can bring you greater savings. If you choose **SCT Mobile** for your mobile phones as well, life becomes easier still, with just one supplier and one Account Manager for all your communication needs.

