



SCT MOBILE PROFESSIONAL SERVICES

Mobile email installation

Whatever email solution you choose to adopt **SCT Mobile** will be there to assist with you from the initial decision making right through to the ongoing day-to-day management and support.

We are able to take full control of the project, work in conjunction with your existing IT supplier or provide an advisory service to your in-house IT support department. All of our services are backed up by the full knowledge and experience of Vodafone's Professional Services department.

From **£450 per day**

Technical Consultancy

In conjunction with Vodafone, **SCT Mobile** are pleased to introduce a Technical Consultancy service. Our services are split into 2 sections:

Hardware implementation which covers IT based services:

- Network configuration
- Server configuration
- Device configuration
- Testing and roll outs

Design Services to assist application developers and customers who want to be sure that the application being created for them or one of Vodafone's existing applications will deliver real benefit.

- High level options and scoping
- Detailed design
- Business continuity planning
- Technical roadmaps

Services start from **£250 per session**

Windows Mobile 5/6 end user device training

We offer individual or group based training (up to 5 users per session) for end users. These sessions can cover pre-set training or customised to meet your needs. Topics covered in the standard training session includes:

- Device familiarisation
- Initial setup and connecting to the network
- Setting up email with a company mail server or external mail source
- Installing and using Active Sync (Windows XP) or Windows Mobile Device Centre (Windows Vista)
- Syncing to the Desktop PC
- Syncing to the Server
- Using Tasks, Calendar, Contacts
- Creating, editing and saving documents
- Using the Phone
- Sending and receiving messages
- Browsing the web
- Device Personalisation

Access to Windows Mobile devices and a Projector and Whiteboard are needed to achieve maximum benefit from these training sessions.

Prices start from **£250 per session with a maximum of 5 users per session**

BlackBerry end user device training

We offer individual or group based training (up to 5 users per session) for end users. These sessions can cover pre-set training or customised to meet your needs. Topics covered in the standard training session includes:

- Device familiarisation
- Initial setup and connecting to the network
- Installing and using BlackBerry Desktop Manager
- Syncing to the Desktop PC
- Using Tasks, Calendar, Contacts
- Using the Phone
- Sending and receiving messages
- Browsing the web
- Device Personalisation

Access to Windows Mobile devices and a Projector and Whiteboard are needed to achieve maximum benefit from these training sessions.

Prices start from **£250 per session with a maximum of 5 users per session**

IT-BASED SERVICES

Network Assessment/Survey

Assessment of existing network infrastructure and recommendations on how to best proceed. Liaising with customers existing IT support team or provider to provide a stress free transition from existing setup to one required for the use of Windows Mobile or BlackBerry.

£250 per call out

Network Configuration and setup

Devices and all equipment must be in place before the visit can be made. Cancellations must be made at least 2 working days before the appointed time. Hardware assessment/Quotations for new equipment to bring the existing network in line with the necessary requirements for BlackBerry and Windows Mobile.

£500 Per day (If the customer doesn't have any IT support in place)

For more information, please Contact James Barber, our Data & IT Manager on 01483 563999 or email enquiries@sctmobile.com

